

MCB 10-Year Wrap Around Warranty

- Full coverage of the entire fixture including all hardware components (*accessories not included*), the finish, performance issues such as lumen drop offs and color temperature variation
- Immediate response, analysis, root cause determination, final resolution within the quickest timeframe in the industry
- Full resolution of parts and labor through one service provider with no additional charges
- No warranty registration required
- No limitation on hours of operation
- Temperature rating matching spec sheet (some MCB fixtures up to 150 degrees fahrenheit)
- No minimum quantity ordered/failures to be eligible for warranty
- No minimum number of chips not emitting light to be considered a failure
- Provides a replacement solution for every problem, including fixtures we no longer manufacture



Other Manufacturers' 10-Year Warranty Limitations

ATG 10-Year Warranty

- 50,000 hours (average 13.6 hours of operation per day)
- Considered defective in material or workmanship only if a total of 15% or more of the individual light emitting diodes in the Product(s) fail to illuminate
- Inspection of returned product required
- Cannot operate in temperatures over 95 degrees fahrenheit
- No labor reimbursement

Cree 10-Year Warranty

- 50,000 hours of operation
- Components (dimers and sensors) have a 5-year warranty
- Finish (cracking, peeling, fading, and defects) have a 10-year warranty, but customer color only has a 1-year warranty
- Considered defective if more than 10% of the LED components in the product fails
- No labor credit
- Must notify within 60 days of discovering defect

Revolution 10-Year Warranty

- Limited to 18 hours a day
- Only applies to tube lamps and flat panels

Deco Lighting 10-Year Warranty

- Warranty registration within 30 days after installation of 90 days after shipment is required
- Inspection of failed product may be required

Maxlite 10-Year Warranty

- Only applies to project sales of 50 fixtures or more
- Only applies to products used in Commercial or Industrial applications
- Warranty registration within 30 days after installation of 90 days after shipment is required
- Products registered after this time will be subject to a 5-year warranty
- Maximum temperature for indoor products: 77 degrees fahrenheit; Maximum temperature for outdoor products: 104 degrees fahrenheit
- Limited to 12 hours of operation a day; anything over this limits warranty to 48,000 hours
- May be subject to evaluation of failed product
- Only considered a failure of at least 20% of the LED chips stops illuminating
- Does not cover product finish or coating, lumen drop-off, and color temperature variations